

Forget the password to your account? It's okay, we all do that at least a few times. Creating a new password is easy, as long as you have access to the email account that the R.H. Foster account is set to send to.

1. On the login page of your energy service account, click the "Forgot Password" link under the "Log In" Button.
2. Enter your username, which is your email address.
3. Press "Send Link", and go to your email.
4. The email will be coming from "register@myfuelaccount.com", and titled as "rhfoster Password Reset".
  - If the email does not appear in your inbox, check your spam and junk folders.
  - Add this email address as an approved sender.
  - This link will provide instructions on how to do this for most major email providers.
  - <https://support.clickdimensions.com/hc/en-us/articles/115001160933-Add-a-Sender-to-the-Safe-Sender-List>
5. Click the "Reset Password" button in the email.
6. Enter a new password and then enter it again to confirm. The new password must contain at least:
  - One number.
  - One lower case character.
  - One upper case character.
  - 8 characters in length.
7. Press the "Reset" button.
8. Your new password is now set, and you should be able to log into your account using it.

